



Illinois Association of Area Agencies on Aging

2019 I4A Factsheet (Source: IDoA 2019 NAPIS Report)



Illinois' 13 Area Agencies on Aging served 511,065 adults age 60 and over during FY 2019 or 19% of the senior population. Since the 1970s, each Area Agency on Aging has helped to build a network of aging services at the local level, incorporating the preferences of local participants.

Aging services assist older adults, their caregivers, grandparents raising grandchildren, people with disabilities, and veterans. The Area Agencies launched a new initiative to reduce social isolation among older adults and their caregivers during 2019.



246 Provider Agencies

Area Agencies on Aging collaborate with community providers to ensure older adults and their caregivers have access to home and community-based services.

738,780 Service Units Provided for Information, Assistance, & Outreach



Information, assistance, and outreach helps older adults make informed decisions about program, benefits, and services to help them live independently at home for as long as possible.



17,307 Older Adults Received Options Counseling

Options Counseling advises older adults about cost-effective options for community-based, long-term services and supports.

445,869 Rides Provided to Older Adults



Transportation programs provide older adults access to medical appointments, shopping, congregate dining locations, and senior centers.



2,598 Older Adults Received In-Home Services

In-Home services include housekeeping, respite care, telephone reassurance, and minor home repairs.

21,348 Adult Protective Services Reports



The Illinois Department on Aging awards grants to Area Agencies on Aging to serve as Regional Administering Agencies for the statewide Adult Protective Services Program.



31,732 Inquiries Addressed by LTC Ombudsman Program

The Illinois Long-Term Care Ombudsman Program (LTCOP) is a resident-directed advocacy program which protects and improves the quality of life for residents in a variety of long-term care settings.



**7,716,621 Home-Delivered Meals to
43,436 Older Adults**

**2,258,869 congregate Meals Served to
85,467 Older Adults**



**32,674 Service Unit Provided for
Older Adults Legal Assistance**

**54,505 Older Adults Served by Multi-Purpose
Senior Centers**



**971 Older Adults Served by
Supportive Counseling**

**31,465 Older Adults Served by
Health Screening and Health
Promotion & Education Programs**



**265 Older Adults Served
by Housing Assistance**

**207* Older Adults Served by
Veterans Independence Programs**
*Current Data



Family Caregiver Services

Informal Caregivers and Relative/Grandparents Raising Grandchildren



**Assistance
43,291 Served**



**Counseling, Support Groups, &
Training
7,667 Served**



**Supplemental Services
1,159 Served**



**Respite
1,928 Served**

Area Agencies on Aging provide services to informal caregivers, including grandparents raising grandchildren and individuals for their spouses.