



Cass, Christian, Greene, Jersey, Logan, Macoupin, Mason, Menard, Montgomery, Morgan, Sangamon & Scott Counties

CASS COUNTY

Resources and Services for Older Adults and Family Caregivers

AGELINC

2731 S. MacArthur Blvd., Springfield, IL 62704-4278

217-787-9234 • 1-800-252-2918

agelinc.org

ADULT PROTECTIVE SERVICES

PRAIRIE COUNCIL ON AGING
800 W. State Street
Jacksonville, IL 62650
217-479-4619, 1-800-862-4464
pcaging.com

ILLINOIS DEPARTMENT ON AGING
Elder Abuse 24-Hour Hotline
1-866-800-1409
TTY: 1-888-206-1327

ALZHEIMER'S DISEASE

*ALZHEIMER'S ASSOCIATION,
GREATER ILLINOIS CHAPTER*
2309 W. White Oaks Drive, Suite E
Springfield, IL 62704
217-726-5184
24/7 Helpline: 1-800-272-3900
alz.org/illinois

SIU MEMORY AND AGING CLINIC
751 N. Rutledge, 3rd Floor
Springfield, IL 62794
217-545-8000
siumed.edu/alzheimers-center

BENEFIT ACCESS PROGRAM

Free Bus Pass / Reduced License
Plate Fee

*CASS COUNTY HEALTH
DEPARTMENT*
331 S. Main Street
Virginia, IL 62691
217-452-3057
casscohealth.org

or

8590 St. Luke's Drive
Beardstown, IL 62618
217-323-2242

PRAIRIE COUNCIL ON AGING
800 W. State Street
Jacksonville, IL 62650
217-479-4619, 1-800-862-4464
pcaging.com

AGELINC
1-800-252-2918
agelinc.org

ILLINOIS DEPARTMENT ON AGING
Senior Helpline
1-800-252-8966
ilaging.illinois.gov

CARE COORDINATION UNIT (CCU)

Provides Care Management,
Information and Assistance,
Community Care Program Intake,
and Nursing Home Pre-screening

PRAIRIE COUNCIL ON AGING
800 W. State Street
Jacksonville, IL 62650
217-479-4619 • 1-800-862-4464
pcaging.com

CENTER FOR INDEPENDENT LIVING

217-479-4619 • 1-800-862-4464
15 Permac Road
Jacksonville, IL 62650
217-245-8371
jacil.org

COMMUNITY FOCAL POINT

PRAIRIE COUNCIL ON AGING
800 W. State Street
Jacksonville, IL 62650

217-479-4619, 1-800-862-4464
pcaging.com

CONSUMER PROBLEMS

ILLINOIS ATTORNEY GENERAL
500 S. Second Street
Springfield, IL 62706
1-217-782-1090
TTY: 1-877-844-5461
illinoisattorneygeneral.gov

COUNSELING

CASS COUNTY HUMAN RESOURCES CENTER
 121 E. Second Street
 Beardstown, IL 62618
 217-323-2980

LOCUST STREET RESOURCE CENTER
 320 S. Locust Street
 Carlinville, IL 62626
 217-854-3166, 1-800-277-7078,
 217-735-2272
 locuststreetresourcecenter.org

MEMORIAL BEHAVIORAL HEALTH
 340 W. State Street, PO Box 370
 Jacksonville, IL 62651
 217-245-6126, TTY: 800-526-0844
 memorialbehavioralhealth.org

EDUCATION

U of I EXTENSION, CASS COUNTY
 651 S. Job Street
 Virginia, IL 62691
 217-452-3211
 extension.illinois.edu/ccgms

LINCOLN LAND COMMUNITY COLLEGE
 5250 Shepherd Road
 Springfield, IL 62794
 217-786-2200
 LLcc.edu

AGELINC
 1-800-252-2918
 aginglinc.org

EMPLOYMENT

THE JOB CENTER
 814 W. State Street
 Jacksonville, IL 62650
 217-243-5846

ILLINOIS WORKNET
 1300 S. Ninth Street
 Springfield, IL 62703
 217-782-3846, TTY: 217-558-3530
 worknet20.org

ILLINOIS DEPT OF EMPLOYMENT SECURITY
 illinoisjoblink.com

ENERGY ASSISTANCE

MCS COMMUNITY SERVICES
 345 W. State Street
 Jacksonville, IL 62650
 217-243-9404, 1-888-288-4413

FAMILY CAREGIVER SUPPORT

CAREGIVER RESOURCE CENTER:
PRAIRIE COUNCIL ON AGING
 800 W. State Street
 Jacksonville, IL 62650
 217-479-4619, 1-800-862-4464
 pcaging.com

CAREGIVER COUNSELING: LOCUST STREET RESOURCE CENTER
 320 S. Locust Street
 Carlinville, IL 62626
 217-854-3166, 1-800-277-7078
 locuststreetresourcecenter.org

FOOD STAMPS (SNAP) & MEDICAID

CASS COUNTY DEPARTMENT OF HUMAN SERVICES
 300 E. Second Street, PO Box 19
 Beardstown, IL 62618
 217-323-4185

GAMBLING PROBLEMS

SENIOR HELPLINE
 1-800-252-8966
 illinois.gov/aging/Resources/Pages/gamblingandseniors.aspx

HEARING LOSS

ILLINOIS TELECOMMUNICATIONS ACCESS CORPORATION (ITAC)
 3001 Montvale Drive, Suite A
 Springfield, IL 62704
 Voice and TTY: 1-800-841-6167
 itacty.org

SIU HEARING & BALANCE (ENT)
 720 N. Bond Street
 Springfield, IL 62702
 217-545-8000
 health.siumed.org/ent

JACKSONVILLE AREA CENTER FOR INDEPENDENT LIVING
 15 Permac Road
 Jacksonville, IL 62650
 217-245-8371
 jacil.org

HOME HEALTH

CASS COUNTY HEALTH DEPARTMENT
 331 S. Main Street
 Virginia, IL 62691
 217-452-3057
 casscohealth.org
 or
 8590 St. Luke's Drive
 Beardstown, IL 62618
 217-323-2242

HOMESTEAD EXEMPTIONS

SUPERVISOR OF ASSESSMENTS
 Cass County Courthouse
 100 E. Springfield Street
 Virginia, IL 62691
 217-452-7217, Fax: 217-452-7219

HOUSING

CASS COUNTY HOUSING AUTHORITY
 9 Otto Turner Drive
 Beardstown, IL 62618
 217-323-2303

IN-HOME RESPITE

HOME INSTEAD SENIOR CARE
 1440 W. Walnut Street, # A6
 Jacksonville, IL 62650
 217-245-9192
 homeinstead.com/545

IN-HOME SERVICES

ADDUS HOMECARE
 2937 W. White Oaks Drive
 Springfield, IL 62704
 217-585-6693, 1-888-233-8746
 addus.com

COMMUNITY CARE SYSTEMS, INC.
 115 N. Madison Street
 Pittsfield, IL 62363
 217-285-5413, 1-800-500-0122
 ccsicare.com

INFORMATION AND ASSISTANCE

PRAIRIE COUNCIL ON AGING
 800 W. State Street
 Jacksonville, IL 62650
 217-479-4619, 1-800-862-4464
 pcaging.com

ILLINOIS DEPARTMENT ON AGING SENIOR HELPLINE
 1-800-252-8966
 illinois.gov/aging

AGELINC
 1-800-252-2918
 aginglinc.org

INSURANCE PROBLEMS

ILLINOIS DEPARTMENT OF INSURANCE
320 W. Washington Street
Springfield, IL 62767
217-782-4515, TDD: 1-866-323-5321
insurance.illinois.gov

**SENIOR HEALTH INSURANCE
PROGRAM (SHIP)**

ILLINOIS DEPARTMENT ON AGING
One Natural Resources Way
Springfield, IL 62702-1271
800-548-9034
TTY/TDD: 866-323-5321
illinois.gov/aging/ship

**KINSHIP RAISING
GRANDCHILDREN**

PRAIRIE COUNCIL ON AGING
800 W. State Street
Jacksonville, IL 62650
217-479-4619, 1-800-862-4464
pcaging.com

LOCUST STREET RESOURCE CENTER

320 S. Locust Street
Carlinville, IL 62626
217-854-3166, 1-800-277-7078
217-735-2272
locuststreetresourcecenter.org

LEGAL ASSISTANCE

LAND OF LINCOLN LEGAL AID
3085 Adlai Stevenson Drive
Springfield, IL 62703
For appointment call:
217-529-8400
lincolnlegal.org

LIFELINE/CARELINK/CARECARD

MEMORIAL HOME SERVICES
306A N. Westgate Ave
Jacksonville, IL 62056
1-800-860-4230
memorialhomeservices.com/Services/
Medical-Equipment/Medical-Alert-
System

LGBT+ SUPPORT

PHOENIX CENTER
109 E. Lawrence Avenue
Springfield, IL 62704
217-528-5253
phoenixcenterspringfield.org
Provides support in Central Illinois'
LGBT Community with programming
for promoting equality, health & well-
being, and social and educational
growth.

AGELINC
1-800-252-2918
agelinc.org

MENTAL HEALTH

CASS COUNTY COMMUNITY HOPE
AND RECOVERY CENTER
121 E. Second Street, Suite #1
Beardstown, IL 62618
217-323-2980
beardstownil.org/cass-county-human-
resource-centermental-health-center

NURSING HOME COMPLAINTS

ILLINOIS DEPT OF PUBLIC HEALTH
Nursing Home Hotline
1-800-252-4343

ICARE – LONG TERM CARE
OMBUDSMAN PROGRAM
2731 S. MacArthur Blvd.
Springfield, IL 62702
217-523-8419, 1-800-842-8538

NUTRITION PROGRAM

Provides Congregate and Home
Delivered meals.

PRAIRIE COUNCIL ON AGING
800 W. State Street
Jacksonville, IL 62650
217-479-4619, 1-800-862-4464

NUTRITION PROGRAM (CONT.)

HOME DELIVERED MEALS
Ashland: 217-479-3460
Beardstown: 217-323-2355
Virginia: 217-452-3974

CONGREGATE SITES
Golden Age Center
111 W. Third Street
Beardstown, IL 62618

United Methodist Church
408 East Broadway
Virginia, IL 62691
217-452-3974

SENIOR CENTER

GOLDEN AGE CENTER
111 W. Third Street
Beardstown, IL 62618
217-323-2355

SOCIAL SECURITY

SOCIAL SECURITY ADMINISTRATION
3112 Constitution Drive
Springfield, IL 62704
1-877-279-9504
ssa.gov

TRANSPORTATION

WEST CENTRAL MASS TRANSIT CASS
COUNTY COUNCIL ON AGING
8460 St. Luke's Drive, Cottage Suite
Beardstown, IL 62618-0305
217-323-2929

VETERANS

ILLINOIS DEPARTMENT OF VETERANS
AFFAIRS
45 S. Central Park
Jacksonville, IL 62650
217-245-0551
illinois.gov/veterans

U.S. DEPARTMENT OF VETERANS
AFFAIRS
2980 Baker Drive
Springfield, IL 62704
217-492-4955, 877-927-8387
va.gov

WEATHERIZATION

MCS COMMUNITY SERVICES
345 W. State Street
Jacksonville, IL 62650
217-243-9404, 1-800-288-4413

NOTES

AgeLinc is a nonprofit planning and service agency that partners with the Illinois Department on Aging to develop programs and support services for persons 60 years and older to help them live more independent, active and dignified lives. As an area wide focal point for aging issues, AgeLinc works to create an awareness of problems faced by the older population and encourages the development of services to address these problems.

Programs and services are funded by the Older Americans Act, through the Illinois Department on Aging, and with local funds from community sources.

AgeLinc does not discriminate in admission to programs or treatment of employment in programs or activities in compliance with appropriate State and Federal Statutes. If you feel you have been discriminated against, you have a right to file a complaint with the Illinois Department on Aging. For information call 1-800-252-8966 (Voice & TTY), or contact the Program Manager at AgeLinc.

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Telephone numbers with prefixes of 800, 866, or 888 are toll free.