



Cass, Christian, Greene, Jersey, Logan, Macoupin, Mason, Menard, Montgomery, Morgan, Sangamon & Scott Counties

# GREENE COUNTY

## Resources and Services for Older Adults and Family Caregivers

### AGELINC

2731 S. MacArthur Blvd., Springfield, IL 62704-4278

217-787-9234 • 1-800-252-2918

[agelinc.org](http://agelinc.org)

#### ADULT PROTECTIVE SERVICES

*PRAIRIE COUNCIL ON AGING*  
800 W. State Street  
Jacksonville, IL 62650  
217-479-4619, 1-800-862-4464  
[pcaging.com](http://pcaging.com)

*ILLINOIS DEPT ON AGING*  
Elder Abuse 24-Hour Hotline:  
1-866-800-1409  
TTY: 1-888-206-1327

#### ALZHEIMER'S DISEASE

*ALZHEIMER'S ASSOCIATION,  
GREATER ILLINOIS CHAPTER*  
2309 W. White Oaks Drive, Suite E  
Springfield, IL 62704  
217-726-5184  
24/7 Helpline: 1-800-272-3900  
[alz.org/illinois](http://alz.org/illinois)

*SIU MEMORY AND AGING CLINIC*  
751 N. Rutledge, 3rd Floor  
Springfield, IL 62702  
217-545-8000, 1-800-342-5748  
[siumed.edu/alzheimers-center](http://siumed.edu/alzheimers-center)

#### BENEFIT ACCESS PROGRAM

Free Bus Pass / Reduced  
License Plate Fee

*AGELINC*  
1-800-252-2918  
[agelinc.org](http://agelinc.org)

*ILLINOIS DEPARTMENT ON AGING*  
Senior Helpline  
1-800-252-8966  
[ilaging.illinois.gov](http://ilaging.illinois.gov)

#### CARE COORDINATION UNIT (CCU)

Provides Care Management,  
Information and Assistance,  
Community Care Program Intake, and  
Nursing Home Pre-screening

*PRAIRIE COUNCIL ON AGING*  
800 W. State Street  
Jacksonville, IL 62650  
217-479-4619, 1-800-862-4464  
[pcaging.com](http://pcaging.com)

#### COMMUNITY FOCAL POINT

*GREENE COUNTY SENIOR CENTER*  
320 N. Fifth Street  
Carrollton, IL 62016  
217-942-6414

#### CONSUMER PROBLEMS

*ILLINOIS ATTORNEY GENERAL*  
500 S. Second Street  
Springfield, IL 62706  
1-217-782-1090, TTY: 1-877-844-5461  
[illinoisattorneygeneral.gov](http://illinoisattorneygeneral.gov)

#### EDUCATION

*U OF I EXTENSION, GREENE COUNTY*  
25 N. US Highway 67  
Carrollton, IL 62016  
217-942-6996  
[extension.illinois.edu/ccgms](http://extension.illinois.edu/ccgms)

*AGELINC*  
1-800-252-2918  
[agelinc.org](http://agelinc.org)

#### EMPLOYMENT

*THE JOB CENTER*  
345 W. State Street  
Jacksonville, IL 62650  
217-243-5846

*ILLINOIS DEPT OF EMPLOYMENT  
SECURITY*  
[illinoisjoblink.illinois.gov](http://illinoisjoblink.illinois.gov)

#### ENERGY ASSISTANCE

*ILLINOIS VALLEY ECONOMIC  
DEVELOPMENT CORPORATION*  
Greene County Senior Citizens  
Center  
320 N. Fifth Street  
Carrollton, IL 62016  
217-942-6414  
[ilvalley-edc.org](http://ilvalley-edc.org)

**FAMILY CAREGIVER SUPPORT**

PRAIRIE COUNCIL ON AGING  
419 N. Main Street  
Carrollton, IL 62016  
217-942-5563, 1-800-862-4464 or

800 W. State Street  
Jacksonville, IL 62650  
217-479-4619, 1-800-862-4464  
pcaging.com

AGELINC  
1-800-252-2918  
agelinc.org

**FOOD STAMPS (SNAP) & MEDICAID**

FAMILY COMMUNITY RESOURCE CENTER  
110 N. Jefferson Street  
Jerseyville, IL 62052  
618-498-2105, TTY: 1-866-900-0915

**GAMBLING PROBLEMS**

IDOA SENIOR HELPLINE  
1-800-252-8966  
ilaging.illinois.gov/resources/gamblingandseiors

**HEALTH SCREENING**

GREENE COUNTY HEALTH DEPARTMENT  
310 Fifth Street  
Carrollton, IL 62016  
217-942-6961  
greencountyhd.org

**HEARING LOSS**

ILLINOIS TELECOMMUNICATIONS ACCESS CORPORATION (ITAC)  
3001 Montvale Drive, Suite A  
Springfield, IL 62704  
V/TTY: 1-800-841-6167  
itactty.org

SIU EAR, NOSE & THROAT (ENT)  
720 N. Bond Street  
Springfield, IL 62702  
217-545-8000  
siumed.org

**HOME HEALTH**

GREENE COUNTY HEALTH DEPARTMENT  
310 Fifth Street  
Carrollton, IL 62016  
217-942-6961, 1-800-942-6961  
greencountyhd.org

**HOMESTEAD EXEMPTIONS**

SUPERVISOR OF ASSESSMENTS  
Greene County Courthouse  
519 N. Main Street  
Carrollton, IL 62016  
217-942-6412  
il-cca.o.org/greene-county

**HOUSING**

HOUSING AUTHORITY OF GREENE COUNTY  
325 N. Carr Street  
White Hall, IL 62092  
217-374-2128

**INFORMATION AND ASSISTANCE**

PRAIRIE COUNCIL ON AGING  
800 W. State Street  
Jacksonville, IL 62650  
217-479-4619, 1-800-862-4464  
pcaging.com

AGELINC  
1-800-252-2918  
agelinc.org

ILLINOIS DEPARTMENT ON AGING  
Senior Helpline  
1-800-252-8966  
ilaging.illinois.gov

**IN-HOME RESPITE**

GREENE COUNTY HEALTH DEPT  
310 Fifth Street  
Carrollton, IL 62016  
217-942-6961  
greencountyhd.org

**IN-HOME SERVICES**

HOME INSTEAD  
124 W. Pearl Street  
Jerseyville, IL 62052  
1-618-639-2273  
homeinstead.com

HELP AT HOME  
1259 W. Washington Street  
Pittsfield, IL 62363  
217-285-5413  
helpathome.com

**INSURANCE PROBLEMS**

ILLINOIS DEPARTMENT OF INSURANCE  
320 W. Washington Street  
Springfield, IL 62701  
217-782-4515, TDD: 1-866-323-5321  
illinois.gov

**SENIOR HEALTH INSURANCE PROGRAM (SHIP)**

Illinois Department on Aging  
One Natural Resources Way  
Springfield, IL 62702-1271  
800-548-9034  
TTY/TDD: 866-323-5321  
illinois.gov/aging/ship

**KINSHIP RAISING GRANDCHILDREN**

PRAIRIE COUNCIL ON AGING  
200 W. Douglas Avenue  
Jacksonville, IL 62650  
217-479-4600, ext. 247, 1-800-862-4464  
pcaging.com

**LEGAL ASSISTANCE**

LAND OF LINCOLN LEGAL AID  
Greene County Senior Citizens Center  
320 N. Fifth Street  
Carrollton, IL 62016  
For appointment call:  
217-942-6414  
lincolnlegal.org

**LGBT+ SUPPORT**

PHOENIX CENTER  
109 E. Lawrence Avenue  
Springfield, IL 62704  
217-528-5253  
phoenixcenterspringfield.org

Provides support in Central Illinois' LGBT Community with programming for promoting equality, health & well-being, and social and educational growth.

AGELINC  
1-800-252-2918  
agelinc.org

**MEDICATION MANAGEMENT**

GREENE COUNTY HEALTH  
DEPARTMENT  
310 Fifth Street  
Carrollton, IL 62016  
217-942-6961, 1-800-942-6961  
greencountyhealth.com

**NURSING HOME COMPLAINTS**

ILLINOIS DEPT OF PUBLIC HEALTH  
Nursing Home Hotline  
1-800-252-4343

ICARE – LONG TERM CARE  
OMBUDSMAN PROGRAM  
2731 S. MacArthur Blvd.  
Springfield, IL 62704  
217-523-8419, 1-800-842-8538

**NUTRITION PROGRAM**

Provides Congregate and Home  
Delivered meals.

ILLINOIS VALLEY SENIOR CITIZENS  
NUTRITION PROGRAM  
804-806 E. Franklin Ave, PO Box 431  
Jerseyville, IL 62052  
618-498-3483

**HOME DELIVERED MEALS**

For delivery to these areas, call:  
217-942-6414  
Carrollton, Eldred, Greenfield, Kane,  
Rockbridge, Roodhouse, Whitehall,  
Woody

**CONGREGATE SITES:**

GREENE COUNTY SENIOR CITIZENS  
CENTER  
320 Fifth Street  
Carrollton, IL 62016  
217-942-6414

**SENIOR CENTER**

GREENE COUNTY SENIOR CITIZENS  
CENTER  
320 Fifth Street  
Carrollton, IL 62016  
(8:00 am – 2:00 pm)  
217-942-6414

**JERSEYVILLE SENIOR CITIZENS  
CENTER**

806 E. Franklin Ave  
Jerseyville, IL 62052  
618-498-3483

**SOCIAL SECURITY**

SOCIAL SECURITY ADMINISTRATION  
501 Belle Street, #103  
Alton, IL 62002  
1-855-285-6006, TTY: 618-463-6597  
ssa.gov

**TRANSPORTATION**

TRI-COUNTY RURAL TRANSIT  
405 Mounds Street  
Jerseyville, IL 62052  
1-844-874-7433  
ilvalley-edc.org/transportation

**ILLINOIS VALLEY SENIOR CITIZENS  
TRANSPORTATION PROGRAM**

Greene County Senior Citizens  
Center  
320 Fifth Street  
Carrollton, IL 62016  
217-942-6414

**VETERANS**

ILLINOIS DEPARTMENT OF VETERANS  
AFFAIRS  
45 S. Central Park  
Jacksonville, IL 62650  
217-245-0551  
illinois.gov/veterans

**U.S. DEPARTMENT OF VETERANS  
AFFAIRS**

2980 Baker Drive  
Springfield, IL 62704  
217-492-4955, 877-927-8387  
va.gov

**WEATHERIZATION**

ILLINOIS VALLEY ECONOMIC  
DEVELOPMENT CORPORATION  
Greene County Senior Citizens Center  
320 Fifth Street  
Carrollton, IL 62016  
217-942-6414  
ilvalley-edc.org

## NOTES

AgeLinc is a nonprofit planning and service agency that partners with the Illinois Department on Aging to develop programs and support services for persons 60 years and older to help them live more independent, active and dignified lives. As an area wide focal point for aging issues, AgeLinc works to create an awareness of problems faced by the older population and encourages the development of services to address these problems.

Programs and services are funded by the Older Americans Act, through the Illinois Department on Aging, and with local funds from community sources.

AgeLinc does not discriminate in admission to programs or treatment of employment in programs or activities in compliance with appropriate State and Federal Statutes. If you feel you have been discriminated against, you have a right to file a complaint with the Illinois Department on Aging. For information call 1-800-252-8966 (Voice & TTY), or contact the Program Manager at AgeLinc.

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Telephone numbers with prefixes of 800, 866, or 888 are toll free.