



Cass, Christian, Greene, Jersey, Logan, Macoupin, Mason, Menard, Montgomery, Morgan, Sangamon & Scott Counties

SCOTT COUNTY

Resources and Services for Older Adults and Family Caregivers

AGELINC

2731 S. MacArthur Blvd., Springfield, IL 62704-4278

217-787-9234 • 1-800-252-2918

agelinc.org

ADULT PROTECTIVE SERVICES

PRAIRIE COUNCIL ON AGING
800 W. State Street
Jacksonville, IL 62650
217-479-4619, 1-800-862-4464
pcaging.com

ILLINOIS DEPARTMENT ON AGING
Elder Abuse Hotline
1-866-800-1409
TTY: 1-800-544-5304

ALZHEIMER'S DISEASE

ALZHEIMER'S ASSOCIATION, GREATER ILLINOIS CHAPTER
2309 W. White Oaks Drive, Suite E
Springfield, IL 62704
217-726-5184
Helpline: 1-800-272-3900
alz.org/illinois

SIU MEMORY AND AGING CLINIC
751 N. Rutledge, 3rd Floor
Springfield, IL 62794
217-545-8249, 1-800-342-5748
siumed.edu/neuro/alz

BENEFIT ACCESS PROGRAM (formerly CIRCUIT BREAKER PROGRAM)

- Free Bus Pass
- Reduced License Plate Fee

PRAIRIE COUNCIL ON AGING
800 W. State Street
Jacksonville, IL 62650
217-479-4619, 1-800-862-4464
pcaging.com

BENEFIT ACCESS PROGRAM (CONT.)

AGELINC
1-800-252-2918
agelinc.org

ILLINOIS DEPARTMENT ON AGING
Senior HelpLine
1-800-252-8966
illinois.gov/aging

CARE COORDINATION UNIT (CCU)

Provides Care Management, Information & Assistance, Community Care Program Intake, and Nursing Home Pre-screening.

PRAIRIE COUNCIL ON AGING
800 W. State Street
Jacksonville, IL 62650
217-479-4619, 1-800-862-4464
pcaging.com

CAREGIVER COUNSELING

LOCUST STREET RESOURCE CENTER
320 S. Locust Street
Carlinville, IL 62626
217-854-3166, 1-800-277-7078
locuststreetresourcecenter.org

CONSUMER PROBLEMS

ILLINOIS ATTORNEY GENERAL
500 S. Second Street
Springfield, IL 62706
1-800-243-0618
illinoisattorneygeneral.gov

COUNSELING

MENTAL HEALTH CENTERS OF CENTRAL IL (MEMORIAL BEHAVIORAL HEALTH)
340 W. State Street
Jacksonville, IL 62650
217-245-6126
mhcci.org

EDUCATION

U OF I EXTENSION, SCOTT COUNTY
401 N. Walnut Street
Winchester, IL 62694
217-742-9572
extension.illinois.edu/ccgms

AGELINC
1-800-252-2918
agelinc.org

EMPLOYMENT

ILLINOIS DEPT OF EMPLOYMENT SECURITY
illinoisjoblink.com

ENERGY ASSISTANCE

MCS COMMUNITY SERVICES
345 W. State Street
Jacksonville, IL 62650
217-243-9404, 1-800-288-4413
morgancounty-il.com/departments/mcs-community-services

FAMILY CAREGIVER SUPPORT

SCOTT COUNTY HEALTH DEPT CAREGIVER RESOURCE CENTER
335 W. Cherry Street
Winchester, IL 62694
217-742-8203

FOOD STAMPS (SNAP) & MEDICAID
MORGAN/SCOTT COUNTY DEPARTMENT
OF HUMAN SERVICES
45 S. Central Park Plaza
Jacksonville, IL 62650
217-245-5164, TTY: 866-876-7663

GAMBLING PROBLEMS
SENIOR HELPLINE
1-800-252-8966
[illinois.gov/aging/Resources/Pages/
gamblingandseniors.aspx](http://illinois.gov/aging/Resources/Pages/gamblingandseniors.aspx)

HEARING LOSS
ILLINOIS TELLECOMMUNICATION
ACCESS CORPORATION (ITAC)
3001 Montvale Drive, Suite A
Springfield, IL 62704
Voice and TTY: 1-800-841-6167
itactty.org

SIU HEARING & BALANCE (ENT)
720 N. Bond Street
Springfield, IL 62702
217-545-8000
health.siumed.org/ent

INFORMATION & ASSISTANCE
PRAIRIE COUNCIL ON AGING
800 W. State Street
Jacksonville, IL 62650
217-479-4619, 1-800-962-4454
pcaging.com

AGELINC
1-800-252-2918
agelinc.org

ILLINOIS DEPARTMENT ON AGING
Senior HelpLine
1-800-252-8966
illinois.gov/aging

IN-HOME RESPITE
HOME INSTEAD SENIOR CARE
1440 W. Washington Street #A6
Jacksonville, IL 62650
217-245-9192
homeinstead.com/545

IN-HOME SERVICES
ADDUS HOMECARE
2937 W. White Oaks Drive
Springfield, IL 62704
217-585-6693, 1-888-233-8746
addus.com

IN-HOME SERVICES (CONT.)
COMMUNITY CARE SYSTEMS, INC.
115 N. Madison Street
Pittsfield, IL 62363
217-285-5413, 1-800-500-0122
ccsicares.com

INSURANCE PROBLEMS
ILLINOIS DEPARTMENT OF INSURANCE
320 W. Washington Street
Springfield, IL 62767
217-782-4515, 1-866-445-5364
insurance.illinois.gov

SENIOR HEALTH INSURANCE PROGRAM
(SHIP)
Illinois Department on Aging
One Natural Resources Way
Springfield, IL 62702-1271
1-800-548-9034, TTY/TDD: 866-323-5321
illinois.gov/aging/ship

KINSHIP RAISING GRANDCHILDREN
PRAIRIE COUNCIL ON AGING
800 W. State Street
Jacksonville, IL 62650
217-479-4619, 1-800-862-4464
pcaging.com

LEGAL ASSISTANCE
LAND OF LINCOLN LEGAL AID
Prairie Council on Aging
800 W. State Street
Jacksonville, IL 62650
For appointment call 217-742-9042
lincolnlegal.org

LGBT+ SUPPORT
PHOENIX CENTER
109 E. Lawrence Avenue
Springfield, IL 62704
217-528-5253
phoenixcenterspringfield.org

Provides support in Central Illinois' LGBT
Community with programming for
promoting equality, health & well-being,
and social and educational growth.

AGELINC
1-800-252-2918
agelinc.org

NURSING HOME COMPLAINTS
ILLINOIS DEPARTMENT OF PUBLIC HEALTH
Nursing Home Hotline
1-800-252-4343

**NURSING HOME COMPLAINTS
(CONT.)**
ICARE – LONG TERM CARE
OMBUDSMAN PROGRAM
2731 S. MacArthur Blvd.
Springfield, IL 62702
217-523-8419, 1-800-842-8538

NUTRITION PROGRAM
HOME DELIVERED MEALS
The Depot (Prairie Council on
Aging)
245 W. Cherry Street
Winchester, IL 62694
217-742-9042

CONGREGATE SITES
Bluffs Village City Hall
124 Bluffs Street
Bluffs, IL 62621
217-754-3033

SOCIAL SECURITY
SOCIAL SECURITY ADMINISTRATION
3112 Constitution Drive
Springfield, IL 62704
217-862-6651, 1-800-772-1213
ssa.gov

TRANSPORTATION
WEST CENTRAL MASS TRANSIT DIST.
1120 West Walnut Street
Jacksonville, IL 62650
217-245-2900
wcmtd.org

VETERANS
ILLINOIS DEPARTMENT OF VETERANS'
AFFAIRS
833 S Spring Street
Springfield, IL 62704
217-782-6641, 1-800-437-9824
illinois.gov/veterans

U.S. DEPARTMENT OF VETERANS'
AFFAIRS
2980 Baker Drive
Springfield, IL 62704
217-492-4955, 877-927-8387
va.gov

WEATHERIZATION
MCS COMMUNITY SERVICES
345 W. State Street
Jacksonville, IL 62650
217-243-9404, 1-888-288-4413
[morgancounty-il.com/
departments/mcs-community-
services](http://morgancounty-il.com/departments/mcs-community-services)

NOTES

AgeLinc is a nonprofit planning and service agency that partners with the Illinois Department on Aging to develop programs and support services for persons 60 years and older to help them live more independent, active and dignified lives. As an area wide focal point for aging issues, AgeLinc works to create an awareness of problems faced by the older population and encourages the development of services to address these problems.

Programs and services are funded by the Older Americans Act, through the Illinois Department on Aging, and with local funds from community sources.

AgeLinc does not discriminate in admission to programs or treatment of employment in programs or activities in compliance with appropriate State and Federal Statutes. If you feel you have been discriminated against, you have a right to file a complaint with the Illinois Department on Aging. For information call 1-800-252-8966 (Voice & TTY), or contact the Program Manager at AgeLinc.

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Telephone numbers with prefixes of 800, 866, or 888 are toll free.