



Cass, Christian, Greene, Jersey, Logan, Macoupin, Mason, Menard, Montgomery, Morgan, Sangamon & Scott Counties

# SCOTT COUNTY

## Resources and Services for Older Adults and Family Caregivers

### AGELINC

2731 S. MacArthur Blvd., Springfield, IL 62704

217-787-9234 • 1-800-252-2918 • TTY: 711

[agelinc.org](http://agelinc.org)

#### ADULT PROTECTIVE SERVICES

*PRAIRIE COUNCIL ON AGING*  
800 W. State Street  
Jacksonville, IL 62650  
217-479-4619, 1-800-862-4464  
[pcaging.com](http://pcaging.com)

*ILLINOIS DEPARTMENT ON AGING*  
Elder Abuse Hotline  
1-866-800-1409

#### ALZHEIMER'S DISEASE

*ALZHEIMER'S ASSOCIATION, GREATER ILLINOIS CHAPTER*  
2309 W. White Oaks Drive, Suite E  
Springfield, IL 62704  
217-726-5184  
24/7 Helpline: 1-800-272-3900  
[alz.org/illinois](http://alz.org/illinois)

*SIU MEMORY AND AGING CLINIC*  
751 N. Rutledge, 3rd Floor  
Springfield, IL 62702  
217-545-8000  
[siumed.edu/alzheimers-center](http://siumed.edu/alzheimers-center)

#### BENEFIT ACCESS PROGRAM

Free Bus Pass / Reduced  
License Plate Fee

*PRAIRIE COUNCIL ON AGING*  
800 W. State Street  
Jacksonville, IL 62650  
217-479-4619, 1-800-862-4464  
[pcaging.com](http://pcaging.com)

#### BENEFIT ACCESS PROGRAM (CONT.)

*AGELINC*  
1-800-252-2918  
[agelinc.org](http://agelinc.org)

*ILLINOIS DEPARTMENT ON AGING*  
Senior Helpline  
1-800-252-8966  
[ilaging.illinois.gov](http://ilaging.illinois.gov)

#### CARE COORDINATION UNIT (CCU)

Provides Care Management,  
Information & Assistance, Community  
Care Program Intake, and  
Nursing Home Pre-screening.

*PRAIRIE COUNCIL ON AGING*  
800 W. State Street  
Jacksonville, IL 62650  
217-479-4619, 1-800-862-4464  
[pcaging.com](http://pcaging.com)

#### CAREGIVER COUNSELING

*LOCUST STREET RESOURCE CENTER*  
320 S. Locust Street  
Carlinville, IL 62626  
217-854-3166  
After Hours Crisis: 217-854-3135  
[locuststreetresourcecenter.org](http://locuststreetresourcecenter.org)

#### CONSUMER PROBLEMS

*ILLINOIS ATTORNEY GENERAL*  
500 S. Second Street  
Springfield, IL 62706  
217-782-1090  
[illinoisattorneygeneral.gov](http://illinoisattorneygeneral.gov)

#### COUNSELING

*MEMORIAL BEHAVIORAL HEALTH*  
340 W. State Street  
Jacksonville, IL 62650  
217-245-6126  
[memorial.health](http://memorial.health)

#### EDUCATION

*U OF I EXTENSION, SCOTT COUNTY*  
401 N. Walnut Street  
Winchester, IL 62694  
217-742-9572  
[extension.illinois.edu/ccgms](http://extension.illinois.edu/ccgms)

*AGELINC*  
1-800-252-2918  
[agelinc.org](http://agelinc.org)

#### EMPLOYMENT

*ILLINOIS WORKNET*  
1300 S. Ninth Street  
Springfield, IL 62703  
217-524-5996  
[worknet20.org](http://worknet20.org)

*ILLINOIS DEPT OF EMPLOYMENT  
SECURITY*  
[illinoisjoblink.illinois.gov](http://illinoisjoblink.illinois.gov)

#### ENERGY ASSISTANCE

*MCS COMMUNITY SERVICES*  
345 W. State Street  
Jacksonville, IL 62650  
217-243-9404  
[morgancounty-il.com](http://morgancounty-il.com)

#### FAMILY CAREGIVER SUPPORT

*SCOTT COUNTY HEALTH DEPT*  
335 W. Cherry Street  
Winchester, IL 62694  
217-742-8203  
[scottchd.com](http://scottchd.com)

**FOOD STAMPS (SNAP) & MEDICAID**

DHS FAMILY COMMUNITY RESOURCE CENTER

45 S. Central Park Plaza  
Jacksonville, IL 62650  
217-245-5164

**GAMBLING PROBLEMS**

IDOA SENIOR HELPLINE

1-800-252-8966  
[ilaging.illinois.gov/resources/gamblingandseniors](http://ilaging.illinois.gov/resources/gamblingandseniors)

**HEARING LOSS**

ILLINOIS TELLECOMMUNICATION ACCESS CORPORATION (ITAC)

3001 Montvale Drive, Suite A  
Springfield, IL 62704  
1-800-841-6167  
[itactty.org](http://itactty.org)

**SIU EAR, NOSE & THROAT (ENT)**

720 N. Bond Street  
Springfield, IL 62702  
217-545-8000  
[siumed.org](http://siumed.org)

**INFORMATION & ASSISTANCE**

PRAIRIE COUNCIL ON AGING

800 W. State Street  
Jacksonville, IL 62650  
217-479-4619, 1-800-962-4454  
[pcaging.com](http://pcaging.com)

**AGELINC**

1-800-252-2918  
[agelinc.org](http://agelinc.org)

**ILLINOIS DEPARTMENT ON AGING**

Senior Helpline  
1-800-252-8966  
[ilaging.illinois.gov](http://ilaging.illinois.gov)

**IN-HOME RESPITE**

HOME INSTEAD

1440 W. Washington Street, Suite A6  
Jacksonville, IL 62650  
1-877-673-5457  
[homeinstead.com](http://homeinstead.com)

**IN-HOME SERVICES**

ADDUS HOMECARE

2937 W. White Oaks Drive  
Springfield, IL 62704  
217-585-6693  
[addus.com](http://addus.com)

**IN-HOME SERVICES (CONT.)**

HELP AT HOME

1259 W. Washington Street  
Pittsfield, IL 62363  
217-285-5413  
[helpathome.com](http://helpathome.com)

**INSURANCE PROBLEMS**

ILLINOIS DEPARTMENT OF INSURANCE

320 W. Washington Street  
Springfield, IL 62767  
217-782-4515  
[illinois.gov](http://illinois.gov)

**ILLINOIS DEPARTMENT ON AGING**

Senior Health Insurance Program (SHIP)  
One Natural Resources Way  
Springfield, IL 62702  
1-800-252-8966  
[ilaging.illinois.gov/ship](http://ilaging.illinois.gov/ship)

**KINSHIP RAISING GRANDCHILDREN**

PRAIRIE COUNCIL ON AGING

800 W. State Street  
Jacksonville, IL 62650  
217-479-4619, 1-800-862-4464  
[pcaging.com](http://pcaging.com)

**LEGAL ASSISTANCE**

LAND OF LINCOLN LEGAL AID

Prairie Council on Aging  
800 W. State Street  
Jacksonville, IL 62650  
For appointment call 217-742-9042  
[lincolnlegal.org](http://lincolnlegal.org)

**LGBT+ SUPPORT**

PHOENIX CENTER

109 E. Lawrence Avenue  
Springfield, IL 62704  
217-528-5253  
[phoenixcenterspringfield.org](http://phoenixcenterspringfield.org)

**AGELINC**

1-800-252-2918  
[agelinc.org](http://agelinc.org)

**NURSING HOME COMPLAINTS**

ILLINOIS DEPARTMENT OF PUBLIC HEALTH

Nursing Home Hotline  
1-800-252-4343

**NURSING HOME COMPLAINTS (CONT.)**

ICARE – LONG TERM CARE

OMBUDSMAN PROGRAM

2731 S. MacArthur Blvd., Suite 202  
Springfield, IL 62704  
217-523-8419

**NUTRITION PROGRAM**

PRAIRIE COUNCIL ON AGING

[pcaging.com](http://pcaging.com)

Home Delivered Meals:

The Depot

245 W. Cherry Street  
Winchester, IL 62694  
217-742-9042

Congregate Sites:

Bluffs Village City Hall

124 Bluffs Street  
Bluffs, IL 62621  
217-754-3033

**SOCIAL SECURITY**

SOCIAL SECURITY ADMINISTRATION

3112 Constitution Drive  
Springfield, IL 62704  
1-877-279-9504  
[ssa.gov](http://ssa.gov)

**TRANSPORTATION**

WEST CENTRAL MASS TRANSIT DIST.

1120 West Walnut Street  
Jacksonville, IL 62650  
217-245-2900  
[wcmted.org/morgan-scott-counties](http://wcmted.org/morgan-scott-counties)

**VETERANS**

ILLINOIS DEPARTMENT OF VETERANS'

AFFAIRS

833 S Spring Street  
Springfield, IL 62704  
217-782-6641  
[illinois.gov/veterans](http://illinois.gov/veterans)

U.S. DEPARTMENT OF VETERANS'

AFFAIRS

2980 Baker Drive  
Springfield, IL 62703  
217-492-4955  
[va.gov](http://va.gov)

**WEATHERIZATION**

MCS COMMUNITY SERVICES

345 W. State Street  
Jacksonville, IL 62650  
217-243-9404  
[morgancounty-il.com](http://morgancounty-il.com)

## NOTES

AgeLinc is a nonprofit planning and service agency that partners with the Illinois Department on Aging to develop programs and support services for persons 60 years and older to help them live more independent, active and dignified lives. As an area wide focal point for aging issues, AgeLinc works to create an awareness of problems faced by the older population and encourages the development of services to address these problems.

Programs and services are funded by the Older Americans Act, through the Illinois Department on Aging, and with local funds from community sources.

AgeLinc does not discriminate in admission to programs or treatment of employment in programs or activities in compliance with appropriate State and Federal Statutes. If you feel you have been discriminated against, you have a right to file a complaint with the Illinois Department on Aging. For information call 1-800-252-8966 (Voice & TTY), or contact the Program Manager at AgeLinc.

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Telephone numbers with prefixes of 800, 833, 844, 866, 877 or 888 are toll free. If you are deaf or have a hearing or speech disability, dialing 711 will connect you to a TRS communications assistant free for any organization listed.